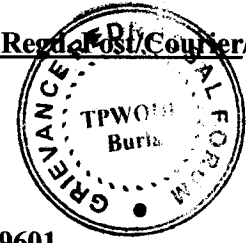


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/DED/ (Final Order)/ 1724 (4)

Date: 30/04/24

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/224/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Julush Kindo At-Bhalukhol, Po-Gohira Dam Dist- Deogarh.		4141-1553-0542	
3	Respondent/s	SDO(Electrical),Deogarh , TPWODL			Division D.E.D, TPWODL, Deogarh
4	Date of Application	21.02.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance), Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	21.02.2024			
9	Date of Order	30/04/24			
10	Order in favour of	Complainant		Respondent	Others   √
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Tileibani, TPWODL, Deogarh.

**Appeared**

**For the Complainant-** Julush Kindo

**For the Respondent -** SDO(Elect.), Deogarh, TPWODL, Deogarh.



**GRF Case No- BRL/224/2024**

**(1) Julush Kindo**

At-Bhalukhol, Po-Gohira Dam

Dist- Deogarh.

Consumer No.- 4141-1553-0542

**COMPLAINANT**

**VRS**

**(1) SDO(Elect.) Deogarh, TPWODL, Deogarh**

**OPPOSITE PARTY**

**GIST OF THE CASE**

Julush Kindo appeared on Dt. 21.02.2024 at the camp held at ESO Office Tileibani under SDO, Deogarh and submitted a written complaint wherein he has stated about Billing dispute & request to revise/rectify the same.

**SUBMISSION OF OPPOSITE PARTY**

The opposite party has submitted billing abstract from April-2010 to Jan-2024 but not submitted any PVR, W/S or any other relevant documents in this case.

**OBSERVATION**

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 0.11KW with date of initial power supply 18.04.2010 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute with prayer to revise the bill. This case is coming under CHP (Complain Handling Procedure) & this Forum has handed over the copy of the complaint to the opposite party to take decision at there end with intimation about the action taken to this Forum.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

**(B. Mahapatra)**

**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**(A.P. Sahu)**

**Member (Finance)**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**(A.K. Satpathy)**

**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 76801**

1. Julush Kindo, At-Bhalukhol, Po-Gohira Dam, Dist- Deogarh.
2. Sub-Divisional Officer (Elect.), Deogarh, TPWODL, Deogarh with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".